SECURITY AND PRIVACY OVERVIEW

Your students' data is hosted in the EU.

Before an institution puts a platform in front of its students, its data protection team needs to know where the data goes, who can see it, what the AI does with it, and what happens to it afterwards.

UPDATED NOVEMBER 2026

Hosted in the EU

All student data is stored on Amazon Web Services inside the European Union, encrypted at rest and in transit.

Never used to train AI

Student answers and code are never used to train AI models. Our AI provider is contractually barred from training on them.

No video or voice recording

Interviews are never recorded. Spoken answers are turned into text by the student's browser (in Chrome, by Google's speech service). We store no audio.

AI AND YOUR DATA

The AI never sees who you are

Answers and code are sent to our AI provider, Anthropic, to run and score the interview. We do not send student names, email addresses or the institution with them.

Practice, not a verdict

Scores are feedback for the student's own preparation. They are not automated decisions under GDPR Article 22, and they do not set grades, admission or placement, and Plaicer does not share them outside your institution.

Checked for accuracy

Every student is scored against the same fixed rubric, and coding is scored by running tests. We check our scoring is marking correctly using pseudonymised samples, only where institutions opt in.

ENCRYPTION AND INFRASTRUCTURE

Location. Databases and files on Amazon Web Services in the European Union.

In transit. Every connection to the platform is encrypted.

At rest. The database, its backups and all file storage are encrypted.

Private by design. Production systems and file storage are not publicly accessible.

Code execution. Student code runs in isolated sandboxes in the EU. No third party receives it.

Backups. Encrypted, on a short rolling schedule.

ACCESS AND MONITORING

Restricted access. Access to production data is restricted, logged and protected by multi-factor authentication.

Sign-in. Email one-time codes, so we store no student passwords.

Roles. A cohort administrator sees only their own cohorts.

RETENTION

DATA	KEPT FOR	HOW IT ENDS
Interviews, code, scores and reports	Account life	Deleted when the student deletes their account, or within 30 days of the institution's instruction
Audio and video	Never stored	Spoken answers become text in the browser
Data at the AI provider	As its terms allow	Deleted by the provider, never used for training
Scoring quality samples (opted-in institutions only)	Up to 30 days	Names, emails and institution removed first; automatic deletion; never changes a score
Security and operational logs	Up to 12 months	Automatic deletion

DATA	KEPT FOR	HOW IT ENDS
Backups	Short rolling schedule	Rolling expiry

Payment records are kept for the period Maltese tax law requires, with personal identifiers removed when an account is deleted.

SUB-PROCESSORS

The providers that process student data, with each one's purpose, location and transfer safeguard, are listed on our Subprocessors page.

YOUR STUDENTS' RIGHTS

Deletion. A student can delete their own account at any time, removing their interviews, reports and progress.

Access and copies. Students can request a copy of their data. We respond within the one-month statutory deadline.

Live observation. An educator may watch a session live, hear the student speak and add notes. The student is shown that this is happening.

CONTRACTS AND INCIDENTS

Data processing agreement. A GDPR Article 28 agreement with our security measures, sub-processors and retention schedule. It covers UK GDPR for UK institutions.

Breach notification. We notify the institution within 48 hours of becoming aware of a personal data breach.

Regulators. Plaicer Tech Ltd (C 115881) is established in Malta, and our supervisory authority is the Malta IDPC. For UK institutions and students, the UK Information Commissioner's Office (ICO) is the regulator.

WHAT WE DO NOT DO

- No AI training on student answers, code or reports.
- No recording of video or audio, and no facial recognition.
- No sharing scores outside your institution, and no selling of data.

IN PLACE

GDPR and UK GDPR Article 28 DPA · EU hosting · Encryption at rest and in transit · Web application firewall · Threat detection · Audit logging

Need the full detail for your DPO?

We provide our data processing agreement, sub-processor list, retention schedule and security measures on request.

privacy@plaicer.com · plaicer.com